



## PRIVACY and CONDUCT POLICY

This privacy policy explains the information we collect, why we collect it, and how it is used.

### **What we collect:**

Electronically - We ask each site user to volunteer their Name, Phone Number, Email Address, planned time to relocate, and new City.

Verbally – We ask for general information about their relocation plans.

### **Why we collect the information:**

Electronic submission form clearly states that the user is giving us permission to contact them using the email or phone number provided. Even if the user is on the “Do Not Call List” we have been given permission to call.

This submission form also allows us to forward the information relative to their home relocation to a Licensed Real Estate Professional in the City they desire to move to. The Agent receiving the information is vetted and confirmed to be Licensed by the National Association of Realtors and is bound under their License and the NAR Code of Ethics to keep ALL client information confidential.

Coast2Coast Realtor Referrals does not sell, share or in any way disclose any gathered information to any third parties except to the Agent referral in the new City, as requested by the user.

### **Social Media:**

Coast2Coast Realtor Referrals is authorized to use Social Media for their advertising. No private user information will be exposed in our advertising. General descriptions and examples of user transactions may be created for purpose of advertising.

### **Payments:**

This Referral Network is FREE for web users. We never ask for payment or payment information of any kind from the user. Users that become Clients with any Real Estate Professional are required to negotiate a Home Buyer Contract with that Agent independently of Coast2Coast Realtor Referrals. We are a referral service only. Coast2Coast Realtor Referrals privately negotiates payment for our services from the referred Realtor. Our service is free to the web user.

### **Obligation:**

Web user is never under any obligation to use a Referred Agent from our network. Once matched with an Agent and information is exchanged, user decides whether or not to continue the Agent/Client relationship. Coast2Coast Realtor Referrals is not responsible- in any way- for any relationship, conflict, conversations, or actions resulting from the referral. Agent is an Independent Contractor and is responsible for their own conduct with user/client.

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